## Cheryl Sullivan

Director of Solid Waste Management, Monroe County

Cheryl Sullivan, Monroe County Solid Waste Management Director, started with Monroe County in 2014 as a Customer Service/Billing Agent, learning from the ground up to earn her current position. Ms. Sullivan is responsible for the daily operations of three transfer stations supporting the Florida Keys, pollution control, recycling, specialty hauling licenses, solid waste non-ad valorem assessments, and billing.

While at Monroe County, Ms. Sullivan has championed the importance of the sensitive and unique Florida Keys environment through community involvement initiatives such as Trash Talkers, Coast Love, Put a Lid On It, and yard waste composting giveaways, to name a few. She expresses the importance of personal responsibility for debris management, recycling right, and illegal dumping on land and sea. Ms. Sullivan believes that open and accurate communication is the key to success for any objective, goal, project, or endeavor.

Previously, Ms. Sullivan worked for Dell Computer Corporation as an Operations Manager in both technical support and manufacturing, emphasizing daily operations and project management. Ms. Sullivan was instrumental in developing a new customer service campus in Idaho and relocating manufacturing from Texas to Tennessee. Ms. Sullivan has extensive training in "Green Belt" project management, training, championing and teaching the "Change Agent and Lean" culture. Ms. Sullivan attended Middle Tennessee State University.

